

# TERMS & CONDITIONS

## iDreams Marketing

*These Terms & Conditions govern all services provided by iDreams Marketing. By engaging with our services, clients agree to comply with the following terms and conditions.*

### 1. Service Agreement

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All services provided by iDreams Marketing are subject to written agreement, proposal approval, quotation approval, or invoice confirmation.

The scope of work, deliverables, timelines, and payment terms will be clearly defined before project commencement.

### 2. Project Commencement

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Projects will begin only after the following requirements are fulfilled:

- Agreement or proposal approval
- Initial payment confirmation
- Required client materials and information submission

Failure to provide required materials may delay project commencement.

### 3. Payment Terms

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- A minimum advance payment of 25% is required before project commencement.
- Remaining payments must be completed according to agreed milestones or payment schedules.
- Monthly retainer payments must be paid according to the agreed billing cycle.
- Delayed payments may result in service suspension or project delays.

All payments made are non-refundable unless otherwise agreed in writing.

## 4. Revisions

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Reasonable revisions are included within the agreed project scope.

Revision limits may vary depending on the service package or project agreement.

Additional revisions, major scope changes, or extra requests beyond the agreed scope may incur additional charges.

## 5. Client Responsibilities

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The client agrees to:

- Provide accurate project information
- Submit required materials on time
- Approve deliverables promptly
- Maintain timely communication

Delays in client communication, approvals, or submissions may affect project timelines and delivery schedules.

## 6. Service Restrictions / Prohibited Industries

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iDreams Marketing reserves the right to decline projects, services, or partnerships that conflict with our company values, ethical standards, or business policies.

We do not provide services related to industries, businesses, or content that involve prohibited (haram), unethical, illegal, or inappropriate activities.

This includes but is not limited to:

### Prohibited Industries

- Alcohol-related businesses (beer factories, liquor brands, bars, alcohol shops)
- Gambling businesses (casinos, betting platforms, lottery businesses)
- Adult entertainment or pornography-related industries
- Tobacco, vaping, or harmful substance-related businesses
- Illegal or unethical businesses

### Prohibited Content Types

- Music-related promotional content involving songs or entertainment media
- Model photoshoots or promotional content involving immodest presentation
- Sexual, explicit, or adult-themed content

- Offensive, harmful, or inappropriate content
- Any content conflicting with Islamic ethical values

iDreams Marketing reserves the right to reject, suspend, or terminate projects that violate these restrictions.

## 7. Intellectual Property

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All final approved deliverables become client property only after full payment has been received.

### **iDreams Marketing retains ownership of:**

- Draft concepts
- Unused designs
- Internal workflows
- Creative systems and processes

Unless otherwise agreed, iDreams Marketing reserves the right to showcase completed work in its portfolio.

## 8. Confidentiality

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All client information, business strategies, project details, and confidential materials will be treated as strictly confidential.

Neither party shall disclose confidential information to third parties without prior written consent unless required by law.

## 9. Termination

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Either party may terminate a project or service agreement by providing written notice.

### **Immediate termination may occur in cases involving:**

- Breach of agreement
- Non-payment
- Misuse of services
- Violation of company policies

Outstanding payments remain payable upon termination.

## 10. Limitation of Liability

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iDreams Marketing shall not be held liable for:

- Indirect business losses
- Platform algorithm changes
- Social media account restrictions
- Third-party service interruptions
- Delays caused by external factors

We provide services professionally and in good faith to achieve the best possible results.

## 11. Acceptance

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By engaging with iDreams Marketing services, the client acknowledges and agrees to these Terms & Conditions.

Company Name: iDreams Marketing

Email: [info@idreamsmarketing.com](mailto:info@idreamsmarketing.com)